

Report of: The Independent Chair, Leeds Safeguarding Adults Board

Report to: Scrutiny Board (Adult Social Services, Public Health, NHS)

Date: 22 November 2016

Subject: Leeds Safeguarding Adults Board Annual Report and Strategic Plan

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| Are specific electoral wards affected? If yes, name(s) of ward(s): | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Are there implications for equality and diversity and cohesion and integration? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Is the decision eligible for call-in? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Does the report contain confidential or exempt information? If relevant, access to information procedure rule number: Appendix number: | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |

Summary of main issues

- 1) This report introduces the Leeds Safeguarding Adults Board Annual Report for 2015/16 and its Strategic Plan for the next three years, providing members with an update on its work and achievements in Q3 of 2016-17.
- 2) In April 2015 the Safeguarding Adults Board became a statutory body. During 2015/16 the Board has seized this as an opportunity to undertake a significant review of its membership, structures, sub-groups and future priorities. This provides the foundations for the Board to take forwards its ambitions in future years. This review has formed the basis of the Board's activity and achievements in 2016-17 so far.
- 3) The Annual Report is attached at Appendix 1 and is also available to access at www.leedsafeguardingadults.gov.uk.

Recommendations

- 4) Members of the Board are requested to note the contents of the Leeds Safeguarding Adults Board 2015/16 Annual Report and the Board's Strategic Plan going forward, together with its achievements thus far.

1 Purpose of this report

- 1.1 This report introduces the Safeguarding Adults Board's Annual Report 2015/16 and Strategic Plan. Together these documents summarise the Board's achievements over the last twelve months and set out its ambitions for the coming year. This report also provides a summary of the Board's activity and achievements through to Quarter 3, 2016-17.

2 Background information

- 2.2 The Leeds Safeguarding Adults Board became a statutory body in April 2015, in accordance with the requirements of the Care Act 2014. Richard Jones CBE is the Independent Chair, appointed by Tom Riordan, Chief Executive in October 2015.
- 2.3 The Board includes representation from a broad range of key organisations within the city, including local authority, police and clinical commissioning groups who are all statutory members of the Board. The full list of member organisations on the Board is included within the Annual Report
- 2.4 The Safeguarding Adults Board has for a number of years produced an Annual Report setting out its achievements each year and an Annual Plan setting out its objectives. This year, under Schedule 2 of the Care Act this has become a legal duty, with an additional requirement that a copy of the report should be sent to "the chief executive and the leader of the local authority which established the SAB".

3 Main issues

Annual Report 2015/16

- 3.1 The Leeds Safeguarding Adult Board Annual Report 2014/15 details the achievements of the Board over the last 12 months.
- 3.2 This year, as in recent years, the Annual Report is accompanied by an Easy Read Version that is intended to make the information accessible to a wider range of people, including those with learning disabilities.
- 3.3 In April 2015 the Board became a statutory body with specific duties and requirements under the Care Act. The report notes that the Board has welcomed this as an opportunity to review and develop how it works to support citizens in Leeds.
- 3.4 This has provided an opportunity to restructure the Board with a revised membership, a new constitution, and to develop its work programmes and sub-groups going forward. This is alongside a review of the Board's support unit, which is currently being restructured and refocused to provide the impetus to take forward the Board's work programme.
- 3.5 The Board has a new Executive Group to support the Board and to coordinate the work of its four sub-groups; Citizen Engagement, Quality Assurance and Performance, Safeguarding Adults Reviews and Learning and Improvement. Together these work streams provide the focus for supporting the Board to achieve its ambitions.

- 3.6 Over the last 12 months, the Board has invested in setting its foundations, and identifying clear ambitions going forward.
- 3.7 Key areas of development and success however have been in relation to developing multi-agency responses and approaches to abuse and neglect. This has involved developing new multi-agency safeguarding adults policy and procedures, to be compliant with the expectations of the Care Act and the Care and Support Statutory Guidance.
- 3.8 Our multi-agency safeguarding adults policy and procedures are now shared with West Yorkshire, North Yorkshire and York. This collaborative approach provides for the sharing of knowledge and expertise across the region. The changes within the multi-agency procedures support the Board to take forward its ambitions.
- 3.9 Central to the new approach is a greater focus on a personalised approach to safeguarding through:
- Listening to and working towards the person's desired outcome
 - Ensuring people have the support they need to take part in the safeguarding process
 - More flexible and individually tailored responses
 - Proportional and timely responses.
- 3.10 Similarly, the Board has worked to support the development of multi-agency responses to domestic abuse and violence, through the support of its members agencies to the Front Door Safeguarding Hub. The Front Door Safeguarding Hub brings together relevant agencies so as to respond to concerns as a partnership, with a shared understanding of risk and opportunities to provide support.
- 3.11 The Board has also been developing its approach to continuous learning and improvements, thus providing the foundation for ensuring the workforce continually learns from citizen experiences.
- 3.12 Over the last 12 months, this has included learning from national events, such as the tragic death of Connor Sparrowhawk in Oxford and lessons from the Savile enquiries.

Learning from Experience

- 3.13 The Leeds Safeguarding Adults Board is committed to *learning from experience*; this is one of its ambitions for 2016-19. This learning includes that from national inquiries and it is essential that this includes learning from inquiries concerning the abuse perpetrated by Jimmy Savile, some of which took place in Leeds.
- 3.14 In relation to the latter, the Board worked closely with the LSCB in 2014, ensuring that adult safeguarding practitioners had access to and attended learning workshops that were facilitated by the Savile Legacy Unit. These sessions were convened jointly with the LSCB and provided practitioners working with adults and children the opportunity to come together to learn about how to prevent such abuse.

- 3.15 In addition, the Leeds Safeguarding Adults Board has developed a Learning Pack for use by all organisations working with adults with care and support needs in Leeds. This pack is attached at Appendix 2 and provides all organisations in Leeds with a thorough understanding of the learning from the inquiries into the abuse perpetrated by Jimmy Savile.
- 3.16 The Leeds Safeguarding Adults Board has asked all its member organisations to disseminate the pack within their organisations and provide assurance that this has taken place. The Board has also shared the learning pack with the Leeds Safeguarding Children Board.
- 3.17 The Board has been working closely with the Leeds Safeguarding Children Board and with the Community Safety Partnership, Safer Leeds to consider joint development in 2016-17 and that development will ensure that lessons from Savile Inquiries are reflected on inform a part of that agenda.
- 3.18 The Board has been developing its approaches to quality assurance and having developed a range of audit tools, it is in the process of developing multi-agency reflective practice session approaches that will enable us to evaluate our practice across agencies.

Strategic Plan

- 3.19 The Board's vision is for Leeds to be a 'Safe Place for Everyone'.
- 3.20 In support of this vision, the Board has developed a three year strategic plan, identifying four key ambitions that will be the focus of all its work going forward.

Ambition one: Seek out the voice of the adult at risk

This reflects our ambition to help ensure we provide people with opportunities to disclose abuse and that wherever possible our response is focused on achieving the person's desired outcomes

What we want to achieve for people is:



"I am asked if I feel safe and what help I want,
and this informs what happens"

Ambition Two: Improve awareness of safeguarding across all out communities

This reflects the desire to ensure that everyone knows how to report abuse and has the confidence to do so. In particular the Board wants to focus on reaching out across the diverse communities of the city.

What we want to achieve for people is:



“I receive clear and simple information about what abuse is and how I can get help”

Ambition Three: Improve responses to domestic abuse and violence

This ambition recognises that there have been 19 Domestic Homicide Reviews in Leeds since April 2012, and together with our partner strategic Boards we need to focus on ensuring we provide the best possible responses to domestic abuse and violence.

What we want to achieve for people is:



“I am confident that professionals will work together and with me to get the best result for me”

Ambition Four: Learn from experience to improve how we work

This ambition recognises the need to take every opportunity to learn from our experiences to improve how we work to safeguard people in the city.

What we want to achieve for people is:



“I am confident that my feedback and experience will help others”

- 3.21 The Board Strategic Plan (Appendix 3) includes an Annual Plan with more specific objectives for each year.
- 3.22 For the first time this year the Strategic Plan includes an addendum document. This sets out Board Member Organisation Commitments to safeguarding adults. It identifies what each agency will do within its organisation and networks to help promote each of these ambitions. (Appendix 4).

LSAB Annual Plan – Progress

- 3.23 The LSAB has set out an ambitious programme of work over the three years from 2016 onwards. In 2016, the Board has sought to embed its new statutory role and membership, establishing its foundations and consulting with stakeholders to ensure its priorities are theirs too
- 3.24 Since April 2016, the Board has achieved the following:
- Development of a Strategic Plan and associated Action Plan that is based on learning from citizens' experiences, using lessons from local Safeguarding Adults Reviews and Domestic Homicide Reviews in Leeds where victims have had care and support needs to inform its ambitions
 - Establishment of a robust Board with sub-groups that have membership from all statutory agencies and work plans that feed into the Board's ambitions;
 - Engagement with all key stakeholders, discussing and seeking to understand their priorities and views about what works well and what needs further development and strategic attention; this has seen over 200 people being engaged in discussion and consultation between September and October 2016. In addition, the Board has initiated discussions with those providing linked services and agenda, such as those relating to Human Trafficking, Forced Marriage, Sexual Exploitation and Anti-social Behaviour.
 - The Board held a development session on 25th October to meet 30 representatives of the consultation events and to discuss in greater detail their views and experiences of safeguarding adults in the City. The Board was aided in its thinking by a presentation provided by Leep 1, a self-advocacy group of adults with learning disabilities. Its Chief Executive, Susan Hanley and two of the group's members, Paul and Chris talked about what it means to feel safe in Leeds and their experiences of abuse, support and recover
- 3.25 The outcome of this engagement and consultation is a focused approach to the Board's reflection on and development of its
- Multi-agency safeguarding adults policy and procedures;
 - Learning and development priorities;
 - Approaches to performance and quality assurance

3.26

4. Corporate Considerations

Strategic Plan - Consultation and Engagement

- 4.1 The Board has consulted on its ambitions in the development of its strategic plan. This included:
- Health and Wellbeing Board
 - Domestic Violence Programme Board

- Safer Leeds Executive
- Leeds Safeguarding Children Board

4.2 In addition the Alliance of Service User Experts was consulted and views through the following networks, as well by publication on the Board's website:

- Healthwatch – newsletter, Take 10 Network and social media
- Adult Social Care – Full Circle newsletter and social media
- Leeds Forum Network
- Voluntary Action Leeds Network

Equality and Diversity / Cohesion and Integration

4.3 The Leeds Safeguarding Adults Board ambitions recognise the need to promote awareness across Leeds diverse communities. The Board is currently exploring approaches and networks that will help us to achieve this going forward.

Council Policies and Best Council Plan

4.4 The Safeguarding Adults Board works together with the Leeds Safeguarding Children Board and the Safer Leeds Executive to support people in Leeds to be safe from abuse and neglect. As such this work contributes to the Best Council Plan priority of 'Keeping people safe from harm' and Breakthrough Project: Tackling Domestic Violence and Abuse.

Resources and value for money

4.5 The Board is funded jointly by Leeds Adult Social Care, NHS Leeds Clinical Commissioning Groups and, from this year, West Yorkshire Police; the Board's three statutory members. With this change to funding arrangements the Board has engaged in discussions about how financial decisions will be reached, and this will be captured in a new 'memorandum of understanding' later in the year.

Legal Implications, Access to Information and Call In

4.6 None.

Risk Management

4.7 This report is part of the risk management and assurance arrangements for Leeds City Council.

5) 5. Conclusions

5.1 The Annual Report provides evidence that the Board has undertaken a significant review of its structures and work programmes so as to be compliant with the Care Act and provide the foundations for driving forward the work programme

5.2 Work throughout 2015/16 has enabled us to develop and adopt new multi-agency safeguarding adults policy and procedures, that we now share with our partner Boards in West Yorkshire, North Yorkshire and York. This provides the foundation for more flexible and individually tailored responses, in line with Care Act 2014 and making Safeguarding Personal principles.

5.3 The Strategic Plan sets out a clear focus for the Board's work going forward, and the Member Organisation Commitments help to illustrate how partners have committed to a continuing programme of work designed help us all achieve the Board's ambitions for people in Leeds.

6) 6. Recommendations

6.1 Members of the Board are requested to note the contents of the Leeds Safeguarding Adults Board 2015/16 Annual Report and the Board's Strategic Plan going forward.

7) 7. Background documents¹

None.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.